Healthy Choices. Healthier People. Healthiest Communities.

2018 ANNUAL REPORT

LakeCounty
Health Department and Community Health Center
Our Mission

A Message From Our Leadership

Not a Death Sentence: Quinton overcomes stigma of being HIV positive
Well Worth the Wait: Valerie learns that patience and dedication pay off
Making the Right Choices: Aimee finds success in sobriety
The Help I Was Looking For: Lilian’s journey to access quality healthcare for her daughter
A Healthy New Approach: Martina’s daycare benefits from a nutrition program

Our Vision

Health Impact in 3 Years (HI-3)
Social Determinants of Health
Changing the Context
Proactive Sustainability
Clinical Programs
Prevention & Education
Looking Ahead
Financial Report
Review of Metrics

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A MESSAGE FROM OUR LEADERSHIP

We are in the business of promoting the health and well-being of all who live, work, and play in Lake County. Over 700,000 people call Lake County home and millions more choose to visit the many attractions here each year. We have the amazing privilege of serving these groups through a range of services—from behavioral and primary health care, to long-lasting protective interventions such as immunizations, to community-wide prevention efforts.

In 2018, we unified our processes and services to more effectively address the health needs of our residents. We committed to dismantling HIV stigma and breaking down the barriers to diagnosis and treatment. We opened the doors of our new Zion Health Center, broadening access to quality healthcare services in Lake County. We became a state leader in preventing youth tobacco use through Tobacco 21 ordinances. We began expanding our behavioral health services to meet the rising demand in our county. We developed new tools for making data-informed decisions and launched a Quality Academy to equip our staff to have even greater impact.

Our team is a collection of public health practitioners—the difference makers driving health improvement and helping write the stories of lives changed through our services and partnerships. In this report, we lead with these stories, because they are the reason we exist. Following these stories, you will learn of our accomplishments as a result of our strategic approach and initiatives, as well as our trending health key performance indicators.

It is with great pleasure that we present the Lake County Health Department and Community Health Center 2018 Annual Report. We are grateful for our dedicated staff and community partners who passionately work together as one team to achieve such amazing impact.
Quinton overcomes stigma of being HIV positive

When Quinton learned that he was HIV positive, he felt helpless. Quinton had misconceptions about the disease that contributed to his fears. “My health education teacher painted the worst nightmare of HIV, of sex—period,” he recalls. “And so with that being in my head and growing up to be 24 years old, I’ve always lived off of what I was taught in school.”

Shortly after learning of his diagnosis, Quinton reached out to the Lake County Health Department and Community Health Center. He immediately felt welcomed by the team of doctors, nurses, health educators, and a nutritionist who placed him at the center of his care. They even encouraged Quinton to do his own research to learn what it means to be HIV positive.

Passionate to reduce stigma surrounding HIV, Quinton has shared this message with groups, planned events, and presented at town hall meetings centered around the epidemic.

Today, Quinton continues to engage with the community through personal conversation and social networking services, helping being aware to sexually transmitted infection and HIV prevention programs at the Lake County Health Department.

“U=U means a person living with HIV who has an undetectable viral load cannot transmit HIV to a sexual partner.”

As a young girl, Valerie lived in a cottage on a lake. She has fond memories of watching lightning storms over the water. About six years ago, Valerie bought a home close to downtown Antioch, Illinois, with a pond and open lands in the backyard, and just the right amount of privacy—her dream home. But she never imagined the obstacles she would have to face.

After living in her dream home for a few years, Valerie was told that the shared water well to which her home was connected could no longer be used and would need to be sealed. Unable to find a reason for this requirement, she reached out to the Lake County Health Department’s Environmental Health Services staff who assisted her in an investigation.

Unbeknownst to Valerie, a nearby gas station had leaked benzene, a carcinogenic and flammable chemical, near the water well in the past. Due to the well’s close vicinity to the leak, the Illinois Environmental Protection Agency (IEPA) required the users of the well to find another water source. Valerie was told that her home would need to be connected to the village’s water system, a project that would cost her nearly $40,000.

For Valerie, it was not only the cost of connecting to the village water system that concerned her. “I have two acres that are very arid. There are no trees around the house or anything,” she explained. “I thought it would be crazy to have city water with all the watering that has to go on here.”

Health Department staff worked closely with Valerie towards a solution for several years. Staff provided her with records, assisted her with paperwork, connected her with key contacts at her village and the IEPA, and routinely provided her with updates. As a result of these actions, Valerie would learn that she could drill a new private water well on her property for her home and that she would not have to pay a single penny—the cost would be covered by the State.

Valerie is thankful for the dedication and guidance of the Health Department’s staff, whom she felt went out of their way to help her find a solution.

“Had I not gone to the Health Department I don’t believe I’d be getting a well,” Valerie shares. “I wouldn’t have known enough if I hadn’t gone to the Health Department to know what avenues to take, who to ask, and what to ask for.”
MAKING THE RIGHT CHOICES
Aimee finds success in sobriety

At the time Aimee decided to join the Women’s Residential Services program, she felt completely hopeless and didn’t think she could get her life together.

At a young age, Aimee struggled with alcohol and thoughts of suicide. She believed joining the military would assuage those feelings, but was discharged after six months for violating her sobriety agreement.

After multiple relapses, Aimee was referred to the Women’s Residential Services program. She was grateful to find a counselor she felt she could trust.

She knew exactly what I was looking for. She could see the other side of the bridge, but the bridge wasn’t in front of me,” Aimee says. “I knew where I wanted to go, but I didn’t have the stepping stones to get there.”

Aimee also attended group counseling, where she was able to learn about health and wellness subjects to help her in her recovery journey and receive support from her peers. Motivated to change her life, she began to see progress in herself after just 90 days.

Aimee has also taken advantage of other programs at the Health Department, including the Crisis Care Program and psychiatric services.

“I made the choice to get help,” Aimee shares. “You always have a choice—to get up, do what you need to do, or to stay the way you are.”

Aimee looks forward to utilizing her experiences to help others with similar journeys. She obtained a bachelor’s degree in psychology and recently finished a program for clinical mental health. Currently working towards becoming a licensed trauma therapist, Aimee has hopes of starting her own practice.

Now ten years sober and finding success, Aimee encourages others to see past the stigma surrounding mental health needs.

“It takes a lot of courage and strength to seek out the help you need,” Aimee shares. “People who think they’ll never amount to anything in their life—as long as you’re alive and breathing, you’re not hopeless. There is a chance for you. So many people come from the worst places and build an amazing life for themselves.”

When Aimee decided to join the Women’s Residential Services program, she felt she could trust.

Services program. She was grateful to be referred to the Women’s Residential Services program, where she was able to learn about health and wellness subjects to help her in her recovery journey and receive support from her peers. Motivated to change her life, she began to see progress in herself after just 90 days.

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“The help I was looking for
Lilian’s journey to access quality healthcare for her daughter

When Lilian learned that she was pregnant with her firstborn child, she was filled with love and enthusiasm. However, Lilian never imagined her journey would bring her to Lake County, Illinois.

When Lilian’s daughter, Sofia, was four months old when she developed a lazy eye, causing Lilian’s concerns to grow. This time she took Sofia to the hospital, but was told that her baby was developing normally.

Sofia was four months old when she developed a lazy eye, causing Lilian’s concerns to grow. This time she took Sofia to the hospital, but was told that her baby was developing normally.

Lilian was in shock. After all, she didn’t have any experience in caring for a child, let alone dealing with such serious health needs. With resources in Honduras scarce, Lilian headed to the United States to seek treatment for Sofia, leading her to Waukegan, Illinois, where her mother resides. At the immigration office, Lilian was referred to the Health Department’s Early Intervention program.

Through the Early Intervention program, Lilian was able to schedule in-home therapy for Sofia. "I’m surprised by how much they have helped me," she explains. "I hadn’t imagined that each therapy would be so different."

Sofia receives four different types of services in Early Intervention, including developmental, physical, and occupational therapies, and social work support. In a short period of nine months Lilian began to see improvements in her daughter, such as overall increased mobility, leg strength, and even the ability to stand.

In addition to the therapy, Sofia receives routine medical care, including vaccinations, at the Health Department’s Community Health Center. With each visit, Sofia’s growth is closely monitored and she receives help with any issue that she may have. For patients like Sofia, dealing with the effects of a mosquito-borne disease, treatment is crucial to their lives.

Encouraged by the improvements she has seen, Lilian hopes for a brighter future for her daughter. She aspires to one day see Sofia walk, communicate with her, and receive an education.

“When I came here I thought I would only stay for some time, but I definitely don’t want to leave because I have received all the help I was looking for,” Lilian shares.
The Lake County Health Department’s Health Equity program helped Martina implement the Nutrition and Physical Activity Self-Assessment for Child Care (NAP SACC) in her daycare. The program’s curriculum taught Martina and her children easy ways to improve their health through nutrition and physical activity.

Health Department staff took an active role in training Martina and setting her up for success. Staff supplied Martina with a program plan, helped her set measurable goals, offered her materials, and met once a month for support.

Martina now substitutes fresh fruits and vegetables for the unhealthy foods she was serving. She also takes the children on occasional walks to the park and leads 30 minutes of activity in the morning and afternoon.

These small changes have led to positive results. Martina personally lost 15 pounds and has taught the children to make healthier choices, a skill that has been adopted in their homes by their parents. The children are demanding the same healthy foods they eat at Martina’s daycare.

Martina hopes that more childcare providers will participate in the program and help build up the future generation.

“All children deserve a healthy meal,” says Martina. “We want to keep them healthy and we want to make sure we serve the right food every day.”
HEALTH IMPACT IN 3 YEARS
2017–2019

The HI-3 framework is the foundation of our daily efforts to address our county’s identified health priorities: cardiovascular disease, obesity, behavioral health capacity, diabetes, and infectious disease prevention. Our commitment to work with our partners to address the social determinants of health; our focus on data-driven progress; and our emphasis on quality equip us to accomplish our vision:

Healthy Choices. Healthier People. Healthiest Communities.

SOCIAL DETERMINANTS OF HEALTH

Addressing the needs of all Lake County residents through a health equity framework.

GO Lake County initiative gains momentum

GO Lake County, a walking initiative that promotes healthy and active living through programing and events at local park districts, grew from just three participating communities to 18 in 2018. Organizations and park districts were inspired by a workshop discussing how communities can work together to empower Lake County residents to improve their health through the simple act of walking. Last year, GO initiatives organized by partnering park districts helped reduce risk of chronic diseases in 1,180 Lake County residents.

U=U endorsement breaks down barriers in Lake County

In August, the Lake County Board endorsed the “Undetectable Equals Untransmittable” (U=U) Consensus Statement issued by the Prevention Access Campaign, affirming the county’s commitment to dismantle stigma and barriers to diagnosis and treatment for people living with HIV. U=U helps people living with HIV feel confident that with an undetectable viral load, they will not pass on HIV to their partners. Sexually Transmitted Infection (STI) program staff played a key role in facilitating the endorsement.

Staff challenged to address social determinants of health

In early 2018, the Health Department implemented Health Equity Impact Statements to educate staff on social determinants of health, providing them with tools to assess, plan, and create strategies to address health inequities. By developing Impact Statements, programs establish goals to impact social determinants of health. As the largest provider of health and human services in Lake County, the Health Department can have a direct impact on improving health inequities through its policies, programs, and procedures.
PROACTIVE SUSTAINABILITY

Improving efficiency and quality standards to ensure financial stability.

Federal grants help expand behavioral health capacity

In October, the Health Department received four federal grants totaling $3.4 million to address the growing need for behavioral health services in Lake County. Rolled out over several years, funding will be used to expand Community Support Services, Mental Health First Aid training, Medication-Assisted Treatment (MAT) services, and the A Way Out program. These grants will provide for additional staff to assist homeless individuals and people with substance use disorders, and to train community members to help someone who is developing a mental health problem or experiencing a mental health crisis.

Apprenticeship program invests in coding staff

In 2018, the Health Department joined with the Health Professions Education Consortium and American Health Information Management Association (AHIMA) Foundation, with financial support from Telligen Foundation, to establish a Medical Coding and Billing Apprenticeship program. The program allowed for more coding, charge passing, and billing staff to become certified in medical coding. Without proper certification, staff were barred from completing certain coding tasks. Through more accurate and compliant coding practices, the Health Department is able to better assess the health of its patients and in turn provide improved health outcomes, and receive incentives from managed care companies.
**CLINICAL PROGRAMS**

Providing high quality, patient centered care for medical, dental and behavioral health.

**PREVENTION & EDUCATION**

Protecting the environment; promoting interventions that prevent chronic and infectious disease.

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Be Well Lake County Patient Outcomes

<table>
<thead>
<tr>
<th>Hemoglobin A1c</th>
<th>LDL Cholesterol</th>
</tr>
</thead>
<tbody>
<tr>
<td>0% Initial Test</td>
<td>0% Initial Test</td>
</tr>
<tr>
<td>9.60% Most Recent Test</td>
<td>103 mg/dL Most Recent Test</td>
</tr>
<tr>
<td>9.10% Most Recent Test</td>
<td>97.2 mg/dL Most Recent Test</td>
</tr>
</tbody>
</table>

**Be Well Lake County expands to all health centers**

Be Well Lake County expanded its program to all Community Health Centers, increasing access to diabetes management services in Lake County. A dedicated team of providers work closely with patients on their diabetes care, using standard practice guidelines to achieve improved outcomes. Patients in the Be Well program are not only showing improvements to their Hemoglobin A1c and LDL levels, but also appreciate the dedicated team showing improvements to their health, helping them to better manage their diabetes.

New Zion Health Center in full operation

In June, the new Zion Health Center opened its doors to serve patients, greatly expanding access to quality health services in northeast Lake County. The new health center provides integrated health services, including primary care, dental care, behavioral health, women’s health, nutrition services, case management, and more—providing truly holistic, patient-centered care under one roof. Local officials gathered for a ribbon cutting ceremony to dedicate the newly renovated facility in July. Since opening its doors, the new health center has experienced 9,721 patient encounters.

**Tobacco 21 Ordinances in Lake County**

In 2018, seven additional municipalities in Lake County passed Tobacco 21 ordinances to raise the Minimum Legal Sales Age of tobacco products and e-cigarettes from 18 to 21, bringing the county’s total number of communities to 14. In the State of Illinois, over 35 communities have adopted Tobacco 21 ordinances, of which 40 percent are located in Lake County alone. The Tobacco Free Lake County program continues to work with the community through education campaigns, presenting at village board meetings, and providing support to municipalities exploring Tobacco 21 ordinances.

**Lake County becomes a state leader in Tobacco 21**

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**Tobacco 21 Ordinances in Lake County**

Ordinance Passed | In Progress | No Ordinance
---|---|---
Initial Test | 103 mg/dL | 97.2 mg/dL

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**Lake County Jail partnership helps reduce Hepatitis C transmission**

In May, the Sexually Transmitted Infection (STI) program and Lake County Jail launched a collaboration to provide services to inmates living with hepatitis C (HCV). STI program and clinic staff educate patients on their diagnosis, disease transmission, treatment, and harm reduction behaviors, as well as provide follow up after inmates are released. Through this partnership, patients are able to receive continuous care and help reduce HCV transmission in the community. The jail also benefits through Hepatitis C transmission reduction, as well as providing support to municipalities exploring Tobacco 21 ordinances.

**Public health agencies come together with a unified message**

In observance of Illinois Sodium Reduction Week, the Northern Illinois Public Health Consortium (NIPHC) joined forces with the American Heart Association (AHA) to raise awareness about lowering sodium in your diet to reduce the risk of heart disease with the “Break Up with Salt” campaign. Public health agencies across the state encouraged Illinois residents, schools, hospitals, and organizations to participate in campaign activities on social media. The campaign was an opportunity for public health agencies across the state to come together with one unified message.

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**Prevention & Education**

Protecting the environment; promoting interventions that prevent chronic and infectious disease.

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**50% of Lake County residents are covered by a Tobacco 21 ordinance**

17 patients at the Lake County Jail received hepatitis C care and treatment

67,695 social media impressions during Illinois Sodium Reduction Week
LOOKING AHEAD

Here for Lake County. Here for You.

At the Lake County Health Department and Community Health Center, we provide our residents with convenient access to the services they need to lead healthy and productive lives. We work as one team, promoting the health and well-being of all who live, work, and play in Lake County.

In 2019, we are focused and determined to complete our Health Impact in 3 Years strategic plan goals. We are addressing the identified community health needs in ways that contribute to the success and sustainability of the Health Department, and strive to find ways to do it better. Our hope is that each year we will provide evidence of improving health outcomes for all our residents.

As we continue to undergo positive changes as one cohesive and effective agency, we are dedicated to being difference makers in the lives of our residents. With the help of our diligent community partners, we are paving the way for success and look forward to celebrating our accomplishments with you in 2019.

REVENUE

<table>
<thead>
<tr>
<th>YEAR TO DATE</th>
<th>BUDGETED</th>
</tr>
</thead>
<tbody>
<tr>
<td>Local Property Taxes</td>
<td>$16,882,536</td>
</tr>
<tr>
<td>Federal and State Grants</td>
<td>$20,839,629</td>
</tr>
<tr>
<td>Fees</td>
<td>$5,070,278</td>
</tr>
<tr>
<td>Reimbursements</td>
<td>$24,548,928</td>
</tr>
<tr>
<td>Miscellaneous</td>
<td>$7,571,489</td>
</tr>
<tr>
<td>TOTAL REVENUE</td>
<td>$74,912,860</td>
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EXPENDITURES

<table>
<thead>
<tr>
<th>YEAR TO DATE</th>
<th>BUDGETED</th>
</tr>
</thead>
<tbody>
<tr>
<td>Personnel</td>
<td>$44,171,006</td>
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<tr>
<td>Commodities</td>
<td>$2,373,187</td>
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<tr>
<td>Contractual</td>
<td>$24,918,088</td>
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<tr>
<td>Capital</td>
<td>$4,251,221</td>
</tr>
<tr>
<td>TOTAL EXPENDITURES</td>
<td>$75,713,502</td>
</tr>
</tbody>
</table>

FUND BALANCE

| END OF FY2018 | $36,965,126 |

Financial Report

Lake County Health Department and Community Health Center FY2018 Preliminary Unaudited Statement of Revenues and Expenditures and Changes in Fund Balance
## 2018

### Review of Metrics

#### Social Determinants of Health

<table>
<thead>
<tr>
<th>GOAL</th>
<th>2016 ACTUAL</th>
<th>2017 ACTUAL</th>
<th>2018 ACTUAL</th>
<th>2019 TARGET</th>
</tr>
</thead>
<tbody>
<tr>
<td>Train all LCHD/CHC staff on social determinants of health, their impact on Lake County residents, and strategies to improve quality of life for all</td>
<td>0%</td>
<td>0%</td>
<td>95.8%</td>
<td>100%</td>
</tr>
<tr>
<td>Develop and implement health equity policy for LCHD/CHC operations that outlines assessment of health equity culture, training, and activities</td>
<td>Not Completed</td>
<td>In Progress</td>
<td>In Progress</td>
<td>Completed</td>
</tr>
<tr>
<td>Assess 100% of new clients for social determinants of health at their first visit at the LCHD/CHC</td>
<td>0%</td>
<td>30.0%</td>
<td>32.7%</td>
<td>100%</td>
</tr>
</tbody>
</table>

#### Changing the Context / Clinical Programs

<table>
<thead>
<tr>
<th>GOAL</th>
<th>2016 ACTUAL</th>
<th>2017 ACTUAL</th>
<th>2018 ACTUAL</th>
<th>2019 TARGET</th>
</tr>
</thead>
<tbody>
<tr>
<td>Reduce the percentage of Hispanic LCHD/CHC patients with poorly controlled diabetes (A1C value &gt; 9)</td>
<td>27.0%</td>
<td>26.5%</td>
<td>29.0%</td>
<td>21.6%</td>
</tr>
<tr>
<td>Reduce the percentage of African American LCHD/CHC patients with poorly controlled diabetes (A1C value &gt; 9)</td>
<td>22.6%</td>
<td>27.3%</td>
<td>26.7%</td>
<td>19.0%</td>
</tr>
<tr>
<td>Reduce the percentage LCHD/CHC patients with poorly controlled diabetes (A1C value &gt; 9)</td>
<td>23.9%</td>
<td>25.1%</td>
<td>26.6%</td>
<td>20.2%</td>
</tr>
<tr>
<td>Reduce the percentage of LCHD/CHC adult patients with obesity (BMI 30+)</td>
<td>41.6%</td>
<td>42.7%</td>
<td>44.5%</td>
<td>41.0%</td>
</tr>
<tr>
<td>Reduce the percentage of LCHD/CHC pediatric patients with obesity (BMI at the 95th percentile)</td>
<td>25.1%</td>
<td>25.9%</td>
<td>26.6%</td>
<td>23.5%</td>
</tr>
<tr>
<td>Reduce the percentage of LCHD/CHC behavioral health patients with obesity (BMI 30+)</td>
<td>34.3%</td>
<td>35.7%</td>
<td>37.8%</td>
<td>33.6%</td>
</tr>
<tr>
<td>Reduce the percentage of Hispanic LCHD/CHC patients with poorly controlled hypertension (BP reading &gt; 140/90)</td>
<td>31.4%</td>
<td>25.5%</td>
<td>25.9%</td>
<td>27.9%</td>
</tr>
<tr>
<td>Reduce the percentage of African American LCHD/CHC patients with poorly controlled hypertension (BP reading &gt; 140/90)</td>
<td>46.1%</td>
<td>40.1%</td>
<td>37.2%</td>
<td>43.2%</td>
</tr>
<tr>
<td>Reduce the percentage of LCHD/CHC patients with poorly controlled hypertension (BP reading &gt; 140/90)</td>
<td>25.5%</td>
<td>30.2%</td>
<td>28.3%</td>
<td>22.2%</td>
</tr>
</tbody>
</table>

#### Proactive Sustainability

**GOAL** | **2016 ACTUAL** | **2017 ACTUAL** | **2018 ACTUAL** | **2019 TARGET**
---|---|---|---|---
Reduce the dollar amount of Central Billing Office write offs by 50% | $1,083,308 | $978,125 | $698,800 | $541,654
Reduce the dollar amount of insurance rejections by 50% | $2,205,425 | $2,161,378 | $1,880,172 | $1,102,713

#### Prevention and Education

**GOAL** | **2016 ACTUAL** | **2017 ACTUAL** | **2018 ACTUAL** | **2019 TARGET**
---|---|---|---|---
Minimize the incidence of pertussis in Lake County by shortening the time between an initial healthcare evaluation and a lab report | 4.4 days | 4.6 days | 5.1 days | 4.0 days
Minimize the incidence of pertussis in Lake County by shortening the time between a lab report and a closed case | 18.3 days | 12.2 days | 5.3 days | 16.4 days
Increase the percentage of LCHD/CHC patients, age 2, with four DTaP or DPT vaccines by their second birthday | 74.6% | 73.7% | 75.0% | 80.0%
Increase the percentage of LCHD/CHC patients, age 2, with one dose of MMR vaccine by their second birthday | 92.0% | 94.2% | 93.7% | 95.0%
Increase the percentage of LCHD/CHC patients, age 7, with their booster dose of DTP or DPT vaccine by their seventh birthday | 93.4% | 93.6% | 93.5% | 95.0%
Increase the percentage of LCHD/CHC patients, age 7, with their booster dose of MMR vaccine by their seventh birthday | 94.4% | 95.0% | 96.4% | 95.0%
Reduce the rate of HIV infection in Lake County by 5% | 5.64 per 100,000 residents | 4.26 per 100,000 residents | 5.40 per 100,000 residents | 5.36 per 100,000 residents
Increase the percentage of patients in Lake County treated within 30 days after testing positive for gonorrhea | 91% | 96% | 96% | 96%
Increase the percentage of patients in Lake County treated within 30 days of testing positive for chlamydia | 96% | 97% | 98% | 97%
Decrease the percentage of food service facilities with food borne illness factors | 23% | 17% | 19.8% | 21%
Reduce the percentage of patients in Lake County treated within 30 days after testing positive for gonorrhea | 22.5% | 20.5% | 18.4% | 15%
Increase the percentage of municipalities and townships that are conducting at least minimum level of service mosquito control efforts | 60% | 74% | 77.1% | 83%
Increase the percentage of LCHD/CHC patients, age 2, with four DTaP or DPT vaccines by their second birthday | 74.6% | 73.7% | 75.0% | 80.0%
Increase the percentage of LCHD/CHC patients, age 7, with their booster dose of DTP or DPT vaccine by their seventh birthday | 92.0% | 94.2% | 93.7% | 95.0%
Increase the percentage of LCHD/CHC patients, age 7, with their booster dose of MMR vaccine by their seventh birthday | 94.4% | 95.0% | 96.4% | 95.0%
Reduce the rate of HIV infection in Lake County by 5% | 5.64 per 100,000 residents | 4.26 per 100,000 residents | 5.40 per 100,000 residents | 5.36 per 100,000 residents
Increase the percentage of patients in Lake County treated within 30 days after testing positive for gonorrhea | 91% | 96% | 96% | 96%
Increase the percentage of patients in Lake County treated within 30 days of testing positive for chlamydia | 96% | 97% | 98% | 97%
Decrease the percentage of food service facilities with food borne illness factors | 23% | 17% | 19.8% | 21%
Reduce the percentage of patients in Lake County treated within 30 days after testing positive for gonorrhea | 22.5% | 20.5% | 18.4% | 15%
Increase the percentage of municipalities and townships that are conducting at least minimum level of service mosquito control efforts | 60% | 74% | 77.1% | 83%

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1 Proactive Sustainability goals established in the 2017-2019 Strategic Plan were clarified to properly represent the nature of the data reported. Established goals for immunizations have been changed, as Illinois state data was unavailable. Established goals for sexually transmitted infections were updated to properly reflect that the program tracks county-wide data.

2 The Lake County Health Department’s Central Billing Office adjusted its methodology for calculating write offs in December 2017 to improve the accuracy of revenue predictions.
Here for Lake County. Here for You.
At the Lake County Health Department and Community Health Center, we provide our residents with convenient access to the services they need to lead healthy and productive lives.

Our mission is promoting the health and well-being of all who live, work, and play in Lake County. To accomplish this mission, we work closely with community partners to address the social, economic, and environmental causes of health inequity. If we can improve health for all Lake County residents, our vision will become a reality: Healthy Choices. Healthier People. Healthiest Communities.

We are grateful to our partners for helping us achieve our goals. We especially thank our Board of Health, Governing Council and the Lake County Board for their direction and leadership.